

## Participation Tier Differences

SERVICE	Quality Bid Tier 1	Quality Bid Tier 2	Quality Installation Tier 1	Quality Installation Tier 2	Quality Maintenance Set Up Tier 1	Quality Maintenance Set Up Tier 2	Quality Maintenance Call Tier 1	Quality Maintenance Call Tier 2
<b>INCENTIVES</b>	<b>\$350</b>	<b>\$700</b>	<b>\$500</b>	<b>\$1000</b>	<b>\$350</b>	<b>\$700</b>	<b>\$150</b>	<b>\$300</b>
<b>INSPECTIONS</b>								
Air Filter Condition	✓	✓	✓	✓	✓	✓		✓
Attic Insulation Condition	✓	✓	✓	✓	✓	✓		✓
Duct Insulation Condition	✓	✓	✓	✓	✓	✓		✓
Heat Pump Defrost Control		✓						
Heat Pump Supplementary Heating Control		✓						
Thermostat Programming	✓	✓						
Ventilation Mechanism Functionality	✓	✓		✓		✓		✓
<b>TESTS</b>								
Air Balance		✓		✓		✓		
Charge Test, If Needed					✓	✓	✓	✓
Duct Leakage		✓		✓		✓		
Static Pressure	✓	✓		✓		✓	✓	✓
System Airflow	✓	✓	✓	✓	✓	✓		
Temperature Split	✓	✓	✓	✓	✓	✓	✓	✓
<b>DESIGN</b>								
Existing System Basic Info	✓	✓						
Installed System Basic Info & Compliance Criteria*			✓	✓				
Load Calculation (Full Version Required)*	✓	✓	✓	✓		✓		
Load Calculation (Simplified Version Accepted)*	✓		✓			✓		
Recommended System Basic Info & Compliance Criteria*	✓	✓						
Recommended System Value	✓	✓						
<b>ADJUSTMENTS</b>								
Condenser Coil Cleaning					✓	✓	✓	✓
Heat Pump Settings			✓	✓	✓	✓		✓
Refrigerant Evacuation and Charging				✓				
Refrigerant Management*			✓	✓	✓	✓	✓	✓
Thermostat Customer Review and Changes*			✓	✓	✓	✓	✓	✓
<b>SERVICE COMPLETION</b>								
Building Permit Info			✓	✓				
Maintenance Contract Offer			✓	✓	✓	✓		✓
Other Program Referrals	✓	✓	✓	✓	✓	✓	✓	✓
Provide Complete System Manual*			✓	✓		✓		✓

\*Associated documentation required